

TEES, ESK AND WEAR VALLEYS NHS FOUNDATION TRUST (TEWV): QUALITY ACCOUNT 2023-2024

Summary

Representatives of TEWV will be in attendance to outline performance against the Trust's quality priorities for 2023-2024 and inform the Committee of the emerging priorities for the next year.

The Trust produces a Quality Account as part of this process. The Committee is invited to prepare a statement of assurance for inclusion in the final published version.

Recommendations

- 1) The Committee should consider and comment on the update on performance in 2023-2024 and the priorities for quality improvement in 2024-2025.
- 2) That a statement of assurance be prepared and submitted to the Trust, with final approval delegated to the Committee Chair and Vice-Chair.

Detail

1. NHS Trusts are under a duty to produce an annual 'Quality Account' – these are intended to set out:
 - What an organisation is doing well.
 - Where improvements in service quality are required.
 - What the priorities for improvement are for the coming year.
 - How the organisation has involved service users, staff and others with an interest in that organisation in determining those priorities for improvement.
2. Quality in the NHS is defined under the headings of 'Patient Safety', 'Effectiveness of Care', and 'Patient Experience'. Being able to consider the Quality Account and associated information is a key way for Members to review the performance and quality of local health services. As such, each year, the Committee has the opportunity to review the quality performance of TEWV.
3. Scrutiny committees also have the opportunity to provide a statement of assurance to be included in the published version of the Quality Account. Following the meeting, it is proposed that a draft statement of assurance is prepared and circulated to the Committee, with final agreement delegated to the Chair and Vice-Chair.
4. Ahead of the meeting, and for wider context, Members may wish to familiarise themselves with the following:
 - TEWVs published Quality Account for the previous year (2022-2023)
<https://www.tewv.nhs.uk/about/publications/quality-account/>

- The Committee's last statement of assurance (submitted to TEWV on 8 June 2023) – see **Appendix 1**.
 - The slides and discussion points from last year's Quality Account presentation <https://democracy.darlington.gov.uk/mgAi.aspx?ID=9373>
 - The latest Care Quality Commission (CQC) report regarding TEWV (published on 25 October 2023) provided outcomes following unannounced inspections of four of the inpatient mental health services provided by TEWV, and short-notice (24 hours) announced inspections of two of the community services (the CQC also inspected the 'well-led' key question for the Trust overall) <https://api.cqc.org.uk/public/v1/reports/56271cd7-1406-4aaa-b33f-5c463d57373d?20231025090307>
5. The TEWV Associate Director of Quality Governance, Compliance and Quality Data, and the TEWV Chief Nurse, are scheduled to be in attendance at this meeting. A presentation has been prepared and can be found at **Appendix 2**.

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